



OUR THERMEX QUOTATION INCLUDES:

- Warrantees on all product/unit ranges in so far as such warrantees are transferable from THERMEX'S's unit/product manufacturers/ providers and on condition that the standard THERMEX Terms and Conditions are met.
- Labour necessary for the installation of the unit/s or product/s in question.
- Site visits necessary for the inspection of proposed job/quotation and installation of the unit/s or product/s in question, excluding travelling costs.
- High resolution photographs of the installation.

Quotations are valid for a period of 14 days from date of issue.

STANDARD THERMEX TERMS & CONDITIONS

Subject to our Terms and Conditions, payment in the amount of:

- 80% of the invoiced amount for PV Solar orders
- 70% of the invoiced amount for Hydronics or electric floor heating orders
- 80% of the invoiced amount for domestic or swimming pool heat pump orders
- 80% of the invoiced amount for domestic PV Solar for geysers.
- 100% of the invoiced amount for invoices less than R10 000.00
- Will serve as your order confirmation and acceptance of the STANDARD THERMEX TERMS AND CONDITIONS (TERMS AND CONDITIONS).
- Products and/or materials necessary will be ordered and installation dates booked for programming on receipt of payment as per clause 1 of the TERMS AND CONDITIONS.
- The balance of the invoice is payable on installation of the unit/s or product/s.
- All invoices generated by THERMEX are valid for a period of 30 days from date of presentation, where after the invoice will lapse and reprising shall apply on the request of client.
- Payment as per clause 1 of the TERMS AND CONDITIONS is non – refundable.

- THERMEX is not liable for any damage or loss suffered by the client as a result of any unit/s or product/s supplied by THERMEX being defective or damaged by client/ third parties.
- THERMEX will transfer guarantees/warrantees specific to that product which guarantees/warrantees that are transferable from THERMEX'S suppliers.
- Subject to the Terms & Conditions set out herein, THERMEX can only transfer guarantees / warrantees that are transferable from THERMEX'S suppliers.
- The THERMEX guarantee does not cover repairs or tampering by unauthorized persons to the area where the unit/s or product/s have been installed, or faults caused by incorrect designs supplied by third parties, or any other design fault or damage caused by third parties who have or are working over the same area where the unit/s or product/s are installed.
- Any warrantee/ guarantee mentioned herein will be void if payment of the equipment is in default.
- The client undertakes to ensure that full co-operation between THERMEX, all other contractors and /or third parties is facilitated to ensure that the installation and /or application of the unit/s or product/s is successful.
- Areas where installation is to take place will be identified by the THERMEX technician on site and the client undertakes to ensure that the identified area is a no-go area until the area is finished to the satisfaction of the THERMEX technician.
- The client undertakes to facilitate full co-operation between THERMEX and the Electrician necessary for the successful installation of the unit/s or product/s, in particular the client undertakes to supply the Electrician with the correct power ratings for each unit/product to ensure the correct power supply can be provided.
- The client is responsible for voltage regulation and ensuring the correct power supply to the unit/s or product/s that have been installed. In this regard, THERMEX offers voltage regulation services as a separate service and THERMEX will provide a separate quotation for voltage regulation compliance at the client's request.
- Should any additional work need to be carried out where any unit/product is installed, the client undertakes to contact THERMEX before any such work is carried out and arrange for a THERMEX technician to be onsite and assist.
- THERMEX reserves the right to alter specifications if necessary.
- Any repairs or alterations carried out by THERMEX subsequent to the final installation will be an additional expense to be paid by client.
- THERMEX undertakes to transfer the applicable guarantees/warrantees upon receipt of payment in full and final settlement of THERMEX'S final invoice for the installation of the unit/units or product/s for the job in question.
- Should the client fail to pay THERMEX'S invoices on presentation or on the terms of the specific invoice in question THERMEX reserves the right to stop all work immediately and to institute collection proceedings for any outstanding amounts

together with interest thereon.

- Should collection proceedings be instituted, the client will be liable for the costs associated therewith including collection commission, tracing agents, sheriff's fees and attorney's charges on the attorney and client scale.
- Quotations are valid for a period of 14 days from date of issue.
- THERMEX undertakes to act at all times with honesty, efficacy and to respond promptly to all reasonable requests and queries.

We trust that the attached quotation meets with your approval and we look forward to doing business with you.